



**STRATEGIA HR: First results from 2018 to May 2019**

Title actions	Timing (2018-2020)	Responsible Unit	Indicators	Documentations	Output 2018_May 2019
<b>WORKING CONDITONS AND SOCIAL SECURITY (see also OTM-R)</b>					
<b>COMPLAINTS/ APPEALS (No. 34)</b> Considering the PAP in Section C on Organizing Wellbeing, Axis III, CUG proposes to initiate, experimentally, a "Listening point" open to all staff and students. At the moment, however, only a listening point is reserved for the technical-administrative staff.	June 2017 - December 2018	UGC	<b>Number of people who took advantage of the Listening Point (x+1 year)/ Number of people who took advantage of the Listening Point (x year)</b>	Minutes UGC no. 2 of 2/05/2017	<b>2 (2018)/4 (2017)</b>